

# eClaims

*Submitting your claims will be faster, greener and more convenient than ever.*



*With Great-West's convenient new eClaims services, you'll have more options than ever to submit your claims, with no paper forms to fill out.*



## **Provider eClaims**

Claims submitted on-the-spot at your chiropractor, physiotherapist or visioncare provider.



## **Member eClaims**

Submit your own claims online with a few clicks of your mouse.

## **Two new ways to submit claims**

### **Through your provider with Provider eClaims**

*Provider eClaims* is very similar to the way dental claims are submitted by most dental offices. Your chiropractic, physiotherapy or visioncare provider can submit your claim for the service you received, on the spot, *as long as the provider is approved and registered for Provider eClaims.*

Claims submitted through *Provider eClaims* will be assessed automatically while you wait. Providers will be able to let you know immediately whether the claim is approved, declined or held for review. To protect your privacy, providers will not have access to your coverage details.

*Provider eClaims* will be available at approved providers in Ontario beginning in late August and rolling out nationwide by the end of 2010. New providers are being added daily.

### **Through GroupNet with Member eClaims**

Starting this fall, you'll also be able to submit many of your claims online through *GroupNet for Plan Members*, Great-West's secure online services.

*Member eClaims* will save you time and paper. To use this convenient service, you must be registered for *GroupNet for Plan Members*. You will also need to sign up for Direct Deposit of claim payments and eDetails for email notification when your claims have been processed.

*GroupNet for Plan Members* makes managing your benefits easy. It's secure, available 24/7 and gives you access to your claims and coverage information, the *Health & Wellness Site* for interactive wellness tools and much more.

**Sign up for *GroupNet* now at [www.greatwestlife.com](http://www.greatwestlife.com).**

## **Protecting your benefits**

Great-West is committed to protecting the benefits you value from the impact of benefits fraud and misuse. We apply all of our existing state-of-the-art safeguards to all eClaims, along with additional electronic measures for even more protection. Claims submitted using our eClaims services will be subject to random audits and detailed adjudication.

*The availability of online claims submission for specific types of benefits will depend on your plan design. For more information, contact your plan administrator.*

***We're revolutionizing your benefits.***

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**Great-West Life**  
ASSURANCE COMPANY

[www.greatwestlife.com](http://www.greatwestlife.com)